TTUHSC uses STAT! Alert, an Emergency Alert Notification System to communicate important alerts and emergency response information to students, faculty, and staff.
ABOUT STAT! ALERT

QUICK FACTS

- Uses the Blackboard Connect System to send mass communications.
- Blackboard Connect is a third-party cloud vendor that is used by the Texas Tech System for mass communications for emergencies and outreach.
- Blackboard Connect supports sending mass communications for voice, text, and email, as well as various other modes.
ABOUT STAT! ALERT

YOUR CONTACT INFORMATION

• Students – Your information is pulled from the Student Information System.

• Employees – Your information is pulled from the Human Resources System.

• Employees and students are given the opportunity to update their information through an online portal that TTUHSC uses to maintain this information. The portal is called HSC Profile.

• Employees and students can log into this portal and update their phone numbers and other personal information at any time.

• NOTE: Coming soon, you will be able to enter an alternative email address (yahoo.com, gmail.com, etc.) to receive emergency notification emails.
ABOUT STAT! ALERT

YOUR CONTACT INFORMATION

• In the portal, employees and students are not only given the opportunity to update their contact information, but can also change their notification preferences.

• You can access the HSC Profile to update your information at: www.ttuhs.edu/emergency (click on the STAT! Alert icon)
  Or
  app4.ttuhs.edu/hscprofile

A few things to note:

• It may take up to 24 hours for any changes you make to take effect.
  Data is uploaded to our provider (Blackboard Connect) once per day in the early morning hours.

• It is very important that you keep your contact information and notification preferences up to date.
STAT! ALERT

IMPORTANT POINTS

COMMUNICATION SUCCESS

• KEEP YOUR INFORMATION UPDATED!

• DO NOT IGNORE TEXTS –
  Emergency Text messages will originate from the short codes 23177 (231-77) or 63079 (630-79).

  There are several other entities that also use Blackboard Connect for mass communications such as LISD and Wayland Baptist. Always look at the text and determine who the sender is.

  TTUHSC and other entities in the TTU System will always identify themselves in the text messages.

• TEST TO MAKE SURE YOU CAN RECEIVE TTUHSC TEXT MESSAGES – text the words “SUBSCRIBE TTUHSC” to 23177 or 63079
STAT! ALERT THINGS TO REMEMBER

TAKEAWAYS

• **806.743.7099** – Emergency phone calls from TTUHSC will originate from this number.

• **TTUHSC.Alert@ttuhsc.edu** – Emergency emails from TTUHSC will originate from this address. Please make sure it is not blocked by your spam filters.

• **23177 (231-77) or 63079 (630-79)** - Emergency Text from TTUHSC messages will originate from these short codes and TTUHSC or other TTU System entities will ALWAYS identify themselves.

• Test your text messaging by texting the words “SUBSCRIBE TTUHSC” to 23177 or 63079

• Update your information and remember that it takes approximately 24 hours for updates to take effect.